

# Smyth County Public Schools PowerSchool Parent Portal Acceptable Use Policy

Smyth County Public Schools is providing parents and guardians of students in grades 4-12 online access to their children's attendance and grades. If you would like to take advantage of this access, please read the following General Information and Acceptable Use Guidelines, sign the attached Terms of Use and return them to your child's school. At that time, you will receive the authorization credentials that are required to access your child's information.

## General Information and Acceptable Use Guidelines

- Parent/guardian access will be through the PowerSchool Parent Portal (<http://sis02.scsb.org/public/>). Parents and guardians will be able to generate their own usernames and passwords for the portal. Please keep your username and password confidential. Sharing your username and/or password can result in termination of your online access privileges.
- In order to access your child's information, you must have Access ID and Password credentials, which are randomly generated numbers unique to your child. To maintain the security of your child's educational information, we will not distribute these credentials by phone or email. Parents and guardians can receive these credentials by coming to the child's school or by having them mailed to their address of record.
- If you forget your username or password, you can access the Parent Portal and select the Having Trouble Signing In option. This option enables you to have your username and/or password sent to the email address you created when you set up your Parent Portal account.
- If you have any reason to suspect that someone has obtained your username and password, log into your account and change your password by selecting the Account Preferences option.
- Be aware that email and other Internet communications are not totally secure. In particular, we urge you to avoid accessing your Parent Portal account through a public WiFi hotspot or any other wireless network that is not encrypted. This includes wireless home networks that do not have strong security enabled. Under these circumstances, it is possible for another wireless user to capture your login information.
- All parent access to PowerSchool is monitored. The PowerSchool Parent Access site tracks login dates and times, and the duration of the login.
- Due to the time it takes for teachers to update their electronic gradebooks, some student assignment grades may not be immediately accessible in the Parent Portal. Teachers generally update their gradebooks on a weekly basis or sooner. Please discuss with your child's teacher when you can expect to see updated grades in the Parent Portal.
- Due to the time it takes to process absence excuse notes and phone calls, some student absences may initially appear as unexcused in the Parent Portal. These will be changed once the excuse note or phone call is processed.
- The school district does not provide technical support for your home and/or work computer system.
- We are not including students in grades PK-3 in the Parent Portal at this time because our grading system for students in these grades is based on mastery of specific standards, rather than the course-based grades that students in grades 4-12 receive.

## Terms of Use

1. I agree to act in a responsible, ethical and legal manner while using the Parent Portal.
2. I agree to keep my login credentials confidential and not share them with anyone else.
3. I agree to not access data or any account owned by another parent or guardian.
4. I understand that Smyth County Public Schools is providing this access as a privilege. If I abuse the privilege in any way, as determined solely by the School District, my account will be subject to suspension and/or termination.
5. I understand that Smyth County Public Schools is not liable for any damages to my personal equipment, files, operating system, or any other resource incurred when connected to the online access system.
6. I understand that my access will be automatically logged by the Parent Portal.
7. In consideration of using the Smyth County Public Schools' network and having access to my student's grades and attendance, I hereby release the Smyth County School Board and its members, officers, employees, and agents from any

claims and damages relating in any way to my access and use of the system.

## Disclaimer

The online access system is provided only as an educational support for you and your child. The information provided by the PowerSchool Parent Portal is not an official academic record. For official student records, please contact your child's school. Neither the Smyth County School Board nor Pearson Education accepts any responsibility for information provided by this system and/or for any damages resulting from information provided by this system.

By signing below, you acknowledge that you have read and agree to comply with the Smyth County Public Schools PowerSchool Parent Portal Acceptable Use Policy.

I wish to be granted electronic access to my child's grades and attendance through the Smyth County Public Schools PowerSchool Parent Portal. I have read the Acceptable Use Policy. I agree to adhere to these guidelines. I understand that any violation of these guidelines may result in suspension and/or termination of my access.

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Signature of Parent or Guardian

Date

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Name of student or students